## **QUALITY POLICY**



Dragon Asphalt Ltd aims to ensure that our products and services meet the needs of our customers at all times in accordance with customer, statutory and regulatory requirements.

- Senior management are responsible for the implementation of our Quality Management System (QMS) and for achieving and maintaining ISO 9001:2015 certification. The scope of our Quality Management System covers all activities stated within our quality assurance document and we are committed to:
  - Developing and improving our QMS
  - · Continually improving the effectiveness of the QMS
  - The enhancement of:
    - Quality, specification and integrity
    - Customer satisfaction
    - Supplier performance
    - Risk minimisation
    - Work ethics and best practices
- Dragon Asphalt Ltd has a continuing commitment to:
  - Reviewing internal and external issues affecting our QMS and the needs and expectations of interested parties
  - Ensuring that our customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
  - Communicating throughout the organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements
  - Establishing this Quality Policy and our ongoing quality objectives
  - Ensuring that management reviews not only set, but review the quality objectives and report on the internal results as a means of monitoring and measuring the processes and the effectiveness of the QMS
- Dragon Asphalt Ltd shall endeavor to comply with all relevant statutory and regulatory requirements and constantly monitor our quality performance against set objectives and implement improvements where appropriate.
- All personnel shall understand the requirements of this Quality Policy and abide with the requirements of the QMS
  as defined in the quality procedures manual. This Quality Policy is regularly reviewed in order to ensure its
  continuing suitability.
- Copies of the Quality Procedures Manual are made available to all members of staff and relevant interested parties along with copies of the minutes of Management Review meetings, or extracts thereof, in accordance with their roles and responsibilities as a means of communicating the effectiveness of our QMS.

igned : Date: 12/12/2024

Chris Barron - Managing Director - Dragon Asphalt